

	AHCCCS Complete Care	Developmental Disabilities (DD)	Long-Term Care	UnitedHealthcare Dual Complete® (HMO SNP) and UnitedHealthcare Dual Complete ONE (HMO SNP)
<b>Prior authorization</b>	<a href="https://uhcprovider.com/paan">UHCprovider.com/paan</a> or 866-604-3267	<a href="https://uhcprovider.com/paan">UHCprovider.com/paan</a> or 866-604-3267	<a href="https://uhcprovider.com/paan">UHCprovider.com/paan</a> or 602-255-8913 or 800-377-2055	<a href="https://uhcprovider.com/paan">UHCprovider.com/paan</a> or 866-604-3267
<b>Prescription prior authorization</b>	800-310-6826 or <a href="https://uhcprovider.com/AZcommunityplan">UHCprovider.com/AZcommunity plan</a> > Pharmacy Resources & Physician-Administered Drugs	800-310-6826 or AZcommunityplan > Pharmacy Resources & Physician-Administered Drugs	800-310-6826 or AZcommunityplan > Pharmacy Resources & Physician-Administered Drugs	800-711-4555 or AZcommunityplan > Pharmacy Resources & Physician-Administered Drugs
<b>Submit claims</b>	UnitedHealthcare Community Plan P.O. Box 5290 Kingston, NY 12402-5290 or <a href="https://uhcprovider.com">uhcprovider.com</a>  <b>Behavioral health (BH) claims:</b> Optum P.O. Box 30760 Salt Lake City, UT 84130-0760	UnitedHealthcare Community Plan P.O. Box 5290 Kingston, NY 12402-5290 or <a href="https://uhcprovider.com">uhcprovider.com</a>  <b>BH claims:</b> Optum P.O. Box 30760 Salt Lake City, UT 84130-0760	UnitedHealthcare Community Plan P.O. Box 5290 Kingston, NY 12402-5290 or <a href="https://uhcprovider.com">uhcprovider.com</a>  <b>BH Claims:</b> Optum P.O. Box 30760 Salt Lake City, UT 84130-0760	UnitedHealthcare Community Plan P.O. Box 5290 Kingston, NY 12402-5290 or <a href="https://uhcprovider.com">uhcprovider.com</a>  <b>BH Claims:</b> Optum P.O. Box 30760 Salt Lake City, UT 84130-0760
<b>Lab</b>	<b>LabCorp:</b> <a href="https://labcorp.com">labcorp.com</a>	<b>LabCorp:</b> <a href="https://labcorp.com">labcorp.com</a>	<b>LabCorp:</b> <a href="https://labcorp.com">labcorp.com</a>	<b>LabCorp:</b> <a href="https://labcorp.com">labcorp.com</a>
<b>Durable medical equipment</b>	<b>Preferred Home Care:</b> 800-636-2123 or <a href="https://preferredhomecare.com">preferredhomecare.com</a> <b>Numotion (for CRS-related conditions):</b> 866-248-4839	<b>Preferred Home Care:</b> 800-636-2123 or <a href="https://preferredhomecare.com">preferredhomecare.com</a> <b>Numotion (for CRS-related conditions):</b> 866-248-4839  Personal Emergency Response System (PERS) <b>Philips Lifeline:</b> 855-596-7612 or <a href="https://lifeline.philips.com/uchmedicare">lifeline.philips.com/uchmedicare</a> <b>American Medical Alert Corp (Connect America):</b> 800-215-4206	Multiple providers list located at <a href="https://uhcprovider.com/AZcommunityplan">UHCprovider.com/AZcommunityplan</a> (under Doctor Lookup)	<b>Preferred Home Care:</b> 800-636-2123 or <a href="https://preferredhomecare.com">preferredhomecare.com</a> <b>PERS:</b> Lifeline Systems Company 800-368-2925
<b>Enteral</b>	<b>Preferred Home Care (for enteral services):</b> 888-922-9809	<b>Preferred Home Care (for enteral services):</b> 888-922-9809		
<b>Prosthetics and orthotics</b>	<b>Hanger Prosthetics:</b> 800-668-2494 and Pongratz in Phoenix and Tucson	<b>Hanger Orthotics:</b> <a href="https://hangerclinic.com">hangerclinic.com</a> <b>Pongratz Orthotics &amp; Prosthetics:</b> <a href="https://pongratzop.com">pongratzop.com</a> (Phoenix & Tucson)	<a href="https://uhcprovider.com/AZcommunityplan">UHCprovider.com/AZcommunityplan</a> > Provider Forms, Programs and References	<b>Hanger Prosthetics:</b> 800-668-2494 and Pongratz in Phoenix and Tucson
<b>Vision</b>	<a href="https://nationwidevision.com">nationwidevision.com</a>	<a href="https://nationwidevision.com">nationwidevision.com</a>	<a href="https://nationwidevision.com">nationwidevision.com</a>	<a href="https://nationwidevision.com">nationwidevision.com</a>
<b>Hearing aids</b>	<a href="https://uhcprovider.com/AZcommunityplan">UHCprovider.com/AZcommunityplan</a> (under Doctor Lookup; covered benefit for members under age 21)	N/A	N/A	<b>UnitedHealthcare Hearing:</b> 855-523-9355 or <a href="https://UHChearing.com">UHChearing.com</a>
<b>Transportation</b>	<b>Medical Transportation Brokerage of Arizona (MTBA):</b> 888-700-6822	<b>Medical Transportation Brokerage of Arizona (MTBA):</b> 1-888-700-6822	<b>Medical Transportation Brokerage of Arizona (MTBA):</b> 888-700-6822	36 in Medicare transportation box one-way trip(s) to plan approved location every year *See provider manual for benefit restrictions for D-SNP only
<b>Dental</b>	<b>Claims:</b> P.O. Box 2185, Milwaukee, WI 53201 <b>Provider toll-free:</b> 1-855-812-9208	<b>Claims:</b> P.O. Box 2185, Milwaukee, WI 53201 <b>Provider toll-free:</b> 1-855-812-9208	<b>Claims:</b> P.O. Box 2185, Milwaukee, WI 53201 <b>Provider toll-free:</b> 855-812-9208	<b>Claims:</b> P.O. Box 2185, Milwaukee, WI 53201 <b>Provider toll-free:</b> 855-812-9208
<b>Other important numbers</b>				
<b>Provider services</b>	800-445-1638 (8 a.m.–5 p.m., Monday–Friday)	800-445-1638 (8 a.m.–5 p.m., Monday – Friday)	800-293-3740 (8 a.m.–5 p.m., Monday – Friday)	800-445-1638 (8 a.m.–5 p.m., Monday – Friday)
<b>Member services</b>	800-348-4058, TTY 711 (8 a.m.–5 p.m., Monday – Friday)	800-348-4058, TTY 711 (8 a.m.–5 p.m., Monday – Friday)	800-293-3740 (8 a.m.–5 p.m., Monday – Friday)	877-614-0623, TTY 711 (8 a.m.–5 p.m., Monday – Friday)
<b>Crisis lines</b>	<b>Northern Arizona:</b> 877-756-4090 <b>Central Arizona:</b> 800-631-1314 <b>Southern Arizona:</b> 866-495-6735	<b>Northern Arizona:</b> 877-756-4090 <b>Central Arizona:</b> 800-631-1314 <b>Southern Arizona:</b> 866-495-6735	<b>Northern Arizona:</b> 877-756-4090 <b>Central Arizona:</b> 800-631-1314 <b>Southern Arizona:</b> 866-495-6735	<b>Northern Arizona:</b> 877-756-4090 <b>Central Arizona:</b> 800-631-1314 <b>Southern Arizona:</b> 866-495-6735