

Make your job easier with the Provider Portal

Get the information and tools you need to manage patient information with the UnitedHealthcare Hearing Provider Portal.

Task completion starts here

Your staff may be able to save time and enhance workflow with the convenience of the UnitedHealthcare Hearing Provider Portal. The portal allows you to:

- Receive, submit and review referrals
- Register new patients
- Provide hearing aid recommendations
- Finalize orders
- Bill of Sale/finalization documents
- Confirm patient coverage
- Collect payment from patients
- Finalize exchanges or returns
- Much more

Designed for the whole team

The portal's diverse features make it a valuable tool for:

- Network providers
- Patient Care Coordinators (PCCs)
- Branch managers
- Administrative professionals
- Corporate or credentialing professionals



“Convenient, user-friendly and efficient! This portal has really changed the way we do business with UnitedHealthcare/EPIC Hearing Healthcare. It has eliminated many of the phone calls, faxes and emails we used to make for every patient referred to us. Well done!”

– UnitedHealthcare Hearing Provider

Quick access, powerful capabilities

Simplify work from start to finish, right at your fingertips, right in 1 spot.



Home

View news, announcements



Patients

View, search and register patients



Opportunities

Submit a hearing test, generate quotes and invoices, receive purchase order authorization, submit required documents



Referral request

Submit or cancel a patient referral request



Locations

Attest to provider and practice information



Provider

See related providers, add or remove a provider, change credentialing details



License/liability insurance records

View license and liability records for your providers, upload new policy documents or copies of renewals

“The training, orientation and support for the portal has been very well organized and executed. Our questions have been addressed in a timely manner, and our providers and PCCs have adapted to it quickly!”

– Orange County Physicians Hearing



Get trained

Explore our self-paced training and user guide to learn how to navigate the Provider Portal effectively. [Learn to use the portal today.](#)

Learn more

Contact UnitedHealthcare Hearing to learn how to get started, or visit the Provider Portal today at UHChearingportal.com.

Insurance coverage provided by or through UnitedHealthcare Insurance Company or its affiliates.
Administrative services provided by United HealthCare Services, Inc. or their affiliates.

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